

Life Cycle Management Team

State of Tennessee
 Jim Graves
 Executive Director

Glenn Williams
 Operations Manager &
 SLA Technical Support

Cindy Sacco
 Director – Operations

Robert Wood
 Director-Principal
 Technical Architect

Jenny Notestein
 Sr. Project Manager
 Core Change
 Management

Glenn Kittle
 Sr. Project Manager
 Special Projects & New
 Order Implementation
 New NetTN Projects

Bob Faetanini
 Lead Core LCM Engineer

LABS NJ

Danny White
 Operations Manager-OIR
 Business Direct, Anira and
 NetTN Web Site Support

Kaye Lewis
 MACD Manager & Anira

Kurt Ryckman
 LCM Engineer

LABS Custom Packet
 Networks

Jim Snyder
 Operations Manager
 TBR, UT, LLG, eHealth
 Community Health, PCU &
 VitalNet Support

Terri Johnson
 Operations Manager
 SLA /Monthly Report &
 Tier 1 Help Desk Support

Linda Bennett
 LCM Engineer

GCSC Tier 2/3

Chuck Tillman
 Operations Manager –
 K12,
 Security Reports & E-Mail
 Support

Mark Freifeld
 Business Operations
 Manager
 Weekly Service Meeting,
 Financials, Billing Issues
 MACD Back-UP

Project Driven
 LCM Engineering
 Ron Hopkins
 Mike Laney
 Steve Anthony

AT&T Consulting
 Lisa Giebelhaus
 Robert Edmonds
 Stephen Broyles
 Rob Knight
 Cisco Partners